

Multisectoral assistance to people in vulnerable conditions in Rome, Italy

Beneficiary: Intersos, Organizzazione Umanitaria Onlus
Location: Italy, Europe
Grant Cycle: 2021 - 2024
Type of Grant: three-year program support
Human Welfare & Rights
Website: intersos.org

INTERSOS is a humanitarian organisation that operates at the forefront of emergencies, providing assistance to victims of armed conflicts, natural disasters and extreme exclusion. The organisation places particular attention to the protection of the most vulnerable individuals. Currently, the organisation operates in 19 countries across the globe. INTERSOS started its intervention in Italy in 2011, with the A28 project, an informal night reception centre in Rome, which provided humanitarian assistance to more than 5,000 unaccompanied and separated children (UASC) between 2011 and 2017 and created an important safe place for UASC in transit in Italy. In 2017, in an effort to better respond to the needs of vulnerable migrants and protection risks identified through its intervention, the A28 was expanded into the INTERSOS24 Primary Care and Reception Centre. The centre is located in the peripheral district of Torre Spaccata, one of the most socio-economically complex districts in Rome. Between 2017 and 2019, INTERSOS24 offered protection and multi-sectoral assistance to more than 800 beneficiaries, including UASC and accompanied children, young adults, and women exposed to genderbased violence. INTERSOS24 aims to protect and respond to the urgent health needs of migrant and refugee children, young adults, women and families in Rome who are outside of the formal reception system, while promoting their social and economic inclusion. There is a specific focus on survivors of gender-based violence (GBV) and those at risk of GBV, who are provided with tailored information and services aimed at empowerment. INTERSOS24 provides a safe space where individuals can access different services and activities that are age and gender sensitive. These services include night reception (20 beds are available), accurate information, case management, age-specific psychosocial support,

vocational orientation, socio-educational activities, community mobilisation, and referrals to external services. INTERSOS24 also includes a healthcare clinic, where primary healthcare, psychological and psychotherapeutic support, and health promotion activities are provided. Furthermore, static activities are supported and integrated by outreach activities carried out by mobile teams in socially excluded areas of Rome, such as squats, informal settlements, suburbs and train station areas. These activities aim to provide vital information, healthcare and other essential services as well as referrals to INTERSOS24 and to other services, to populations that would otherwise be difficult to reach.

INTERSOS is a long-standing partner of the Nando and Elsa Peretti Foundation in Italy. The collaboration began in 2011 with the creation of the A28 Night Centre and continued with the development of the project into the new INTERSOS24 Centre.